

Emergency Contact Numbers For Out Of Hours

Please note these numbers should only be used in a genuine emergency – any other maintenance problems to be resolved when the office re-opens.

The cost of any call-outs deemed not to be an emergency will be charged in part to yourself (the portion relating to the extra rate for week-end/ after-hours call-out).

We would be grateful if you could familiarise yourself with the location of the stopcock, fuse box and circuit breakers at your property.

Gas Leaks

Transco **0800 111 999**

No Electricity

If you have checked your trip switch and your wiring and appliances are not faulty call **0845 770 8090** to establish if there is a power cut in the area.

Plumbing/Heating:

Axminster Area:

D Smith Plumbing & Heating - 07887 637948

Bridport & Beaminster Area

D Smith Plumbing & Heating - 07887 637948

Dorchester Area

PR Elford's - 01305 751594

Early and Lock - 01305 786036

D Smith Plumbing & Heating - 07887 637948

Sherborne Area

Heatwave – 01935 324325

Nigel Riggs – 01935 424944

Bart Mechanical – 07906 866931

Sturminster & Blandford Area

Complete Gas & Plumbing – 01258 440222

Boilerwise (Oil) – 01258 474605

Total Energy Services – 01258 472132

Yeovil Area

Heatwave – 01935 324325
Nigel Riggs – 01935 424944
Bart Mechanical – 07906 866931

Electrics

Axminster Area

R Stephenson - 07590 995353
Top Sparks- 01308 420831

Bridport & Beaminster Area

R Stephenson - 07590 995353
Top Sparks- 01308 420831

Dorchester Area

R Stephenson - 07590 995353
Top Sparks- 01308 420831

Sherborne Area

Cablecare – 01935 423204
D L Crease – 01935 474697
North Dorset Electrical Services – 01963 362124

Sturminster & Blandford Area

Izzy Welch Electrical – 07967625957
North Dorset Electrical Services – 01963362124
E C Electricals - 01747 853861
MNC Electrical - 07720560037

Yeovil Area

Cablecare – 01935 423204
D L Crease – 01935 474697
Izzy Welch Electrical – 07967 625957

Blocked Drains

Axminster Area

Axminster Drainage - 07974 746593
Drainage 2000 – 01929 481199

Bridport & Beaminster Area

Axminster Drainage - 07974 746593
Drainage 2000 – 01929 481199

Dorchester Area

Buckland Newton Hire - 01300 345378

Sherborne Area

Buckland Newton Hire - 01300 345378
Drainage 2000 – 01929 481199
N-Tec - 01935 872892

Sturminster & Blandford Area

Buckland Newton Hire - 01300 345378
Drain Age 2000 - 01929 481199

Yeovil Area

N-Tec - 01935 872892
Acorn Property Maintenance - 01935 474848

Glazier

Axminster Area

Hallmark – 01308 427623

Bridport & Beaminster Area

Hallmark – 01308 427623

Dorchester Area

The Window Man – 01305 261112

Sherborne Area

First Class Improvements - 01935 434994
Acorn Property Maintenance - 01935 474848

Sturminster & Blandford Area

Total Window Repairs - 01747 812666
Acorn Property Maintenance - 01935 474848

Yeovil Area

First Class Improvements - 01935 434994
Acorn Property Maintenance - 01935 474848

Locksmith

Axminster Area

Dorset Locksmith - 01305 250042

Bridport & Beaminster Area

Dorset Locksmith - 01305 250042

Dorchester Area

Dorset Locksmith - 01305 250042

Sherborne Area

First Class Improvements - 01935 434994
Acorn Property Maintenance - 01935 474848
3 County Locksmiths – 01747 826311

Sturminster & Blandford Area

ASL Dorset Locksmiths - 01258 480207
Acorn Property Maintenance - 01935 474848

sYeovil Area

First Class Improvements - 01935 434994
Acorn Property Maintenance - 01935 474848

Protecting Your Home This Winter

During the winter months we would like to draw your attention to the following steps you need to take to protect your home specifically if you are away for any length of time over this period.

Heating

Please ensure all heating is left on a low continuous setting (60F/15C minimum), this will help prevent frozen pipes which can burst and cause serious damage to your property.

If there is a Loft space the hatch should be left open to enable warm air to circulate in to the Loft.

Please also turn off and drain any outside water taps.

If your Property has oil or LPG please ensure that you have adequate levels and that you have arranged a top-up service with your provider by the beginning of December, well in advance of the Christmas Break.

Security

Please ensure that all windows and doors are firmly locked and if there is a Security Alarm please check that it is working and ensure that it is set.

If you are going to be away for more than 7 days please make us aware in writing and we would suggest that you arrange for the property to be visited by a responsible person whilst you are away. Please do not turn off the utility supplies (gas, water, electricity etc.) while you are away.